



Member Guide

***Making the most of your
radiology benefit.***





WHO WE ARE

Know the Costs[®] (KTC)

is a radiology benefit provided by your employer that allows you to obtain outpatient radiology imaging at **No Cost** to you.

New Radiology Benefit

MRI CT Ultrasound X-ray
Nuclear Medicine PET Bone Density

\$0

**Co-pay
Deductible
Co-insurance**

which means more
Savings for you!

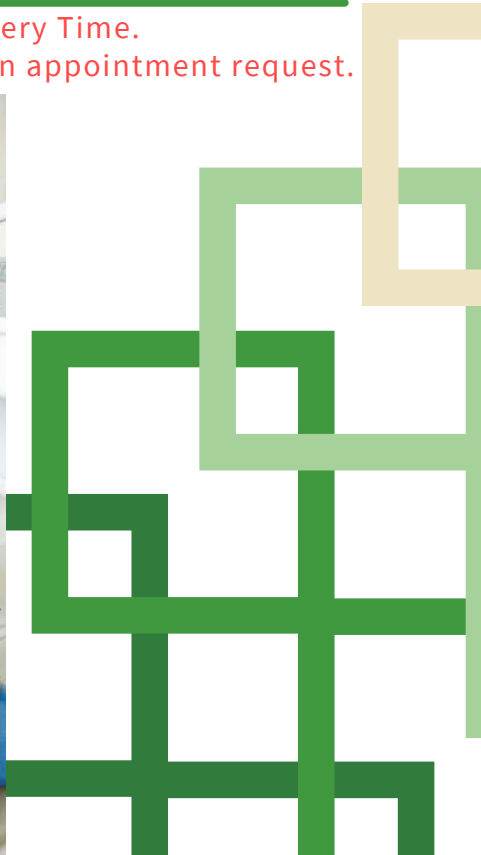


How it works

- ▶ When you use **Know the Costs[®]** you'll pay **\$0** vs. co-pays, deductibles, and co-insurance under your insurance plan.
- ▶
 - 1 Ask for a copy of your imaging order from your MDs office.
 - 2 Go online and click request appointment and upload your order and information.
 - 3 Pay **\$0** for imaging.
- ▶ **Know the Costs[®]** will facilitate your exam with one of our nationwide accredited sites.¹

¹ not all imaging can be performed at an outpatient facility

Every Exam. Every Time.
Avoid surprise bills, submit an appointment request.

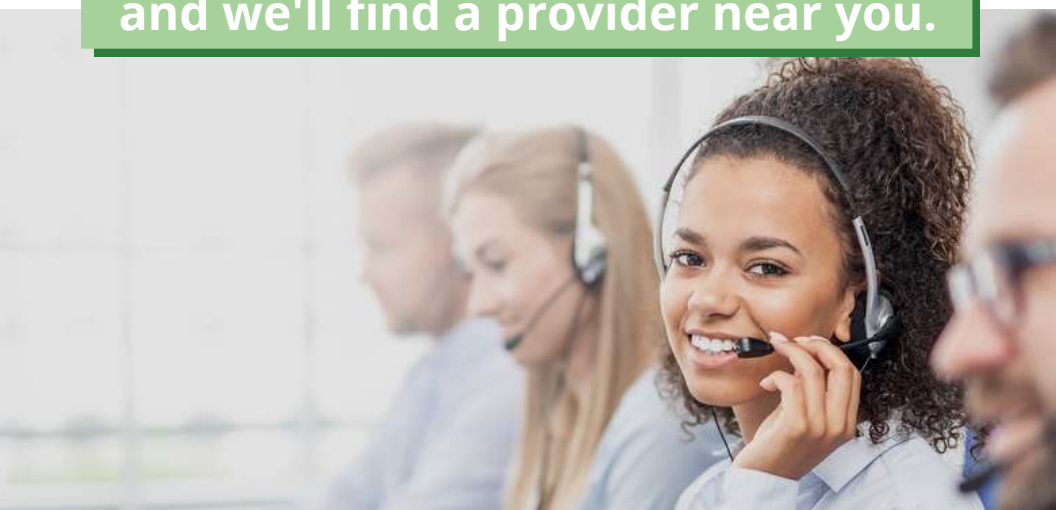


Nationwide providers

Know the Costs[®] works with
accredited providers
nationwide.



Call (833) KTC-4YOU
or visit our website
[KnowTheCosts.com](https://www.KnowTheCosts.com)
and we'll find a provider near you.



No Surprise Medical Bills!

NEVER, EVER, EVER

When you use your *Know the Costs*[®] benefit, you never have to worry about an unexpected bill.



FAQs

How do I find a KTC participating facility?

Go to [KnowTheCosts.com](https://www.knowthecosts.com) and submit the contact form. To arrange imaging, we need the physician's order along with your City and State.

Once we locate a facility for your exam, you will be notified by text or email.

What if I don't have the order from my physician?

Call your physician's office and have them fax the order to 877-KTC-EFAX (877-582-3329).

How do I ensure my doctor uses a KTC facility?

When your doctor orders a radiology exam, ask for a copy of your order. Go online to [knowthecosts.com](https://www.knowthecosts.com) and submit an appointment request and upload the order.
(Details are listed on the back of your KTC card.)

We will locate a preferred provider for your exam.

What if I want to use a different facility?

Going to a KTC preferred facility and using your KTC benefit is totally voluntary. It's always your choice.

If you choose a non-KTC facility, you will have to file with your health plan. Remember, you may have to pay co-pays, deductibles and co-insurance.

How soon will my doctor receive my results?

The imaging facility will send the results to your physician in the same manner as if you were using traditional health insurance.

How long does it take to get an appointment?

When we receive your order, we'll find a high-quality imaging facility in your area. How quickly is based on market availability and the type of imaging you need.

What if my doctor wants a CD of my images?

CD requests are common. At your appointment, tell the technologist that your doctor is requesting a CD of your exam and you would like to take it with you.

Will I receive a member card from KTC?

Yes. A member card will be sent via mail. You can also request a digital copy to receive by email or text. Use this card instead of your health plan card for savings on radiology imaging.



CONTACT US

(833) KTC-4YOU

(833) 582-4968

info@KnowTheCosts.com



www.KnowTheCosts.com

ERISA COMPLIANCE

The Employer Retirement Income Security Act (ERISA) covers retirement and health plan benefits. **Know the Costs**® is an ancillary member benefit that compliments, but does not replace, your health plan. **Know the Costs**® is in compliance with all notice and participation regulations of ERISA.

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New Benefit Now Available!

MRI | CT | Ultrasound
X-ray | PET | Nuclear Medicine

Know the Costs® eliminates financial barriers to healthcare for outpatient imaging. Members pay **\$0** for X-rays, CTs, MRIs, ultrasounds and more.

Contact **Know the Costs®** before scheduling your next imaging appointment.

1

When you use **Know the Costs®** you'll pay \$0 compared to using your healthplan.

2

Ask for a copy of your imaging order at your doctor's appointment. Go online and click request appointment or scan the QR code on the back of your card & upload your order and information.

3

Know the Costs® will facilitate your exam with one of our nationwide accredited sites.

Every Exam. Every Time.
Avoid surprise bills, submit an appointment request.

Want more information about your benefit?

Member Guide

No deductible
No co-pay
No surprise bills

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